



# Software Blacklist

Gigabytes Computer Store Supports many software titles and can even help you install and configure those very same titles. However, some software is so poorly programmed, poses a risk to the computer and its user, or is so borderline that it causes problems with every computer it is installed on. For that reason, Gigabytes Computer Store cannot and will not support the software listed below for any reason -- except removal. Continued use of the software on this list after support may void the technical support warranty.

Program	Reason	Recommended Alternatives
1. AOL (all versions)	Frequent and persistent system problems, unreliable uninstall, lack of security, unnecessary interface. (AOL 9.0 also installs 2 forms of spyware)	Earthlink, Netzero, Juno, or any local access provider.
2. MSN Explorer (all versions)	Frequent and persistent system problems, unreliable uninstall, lack of security, unnecessary interface.	Use Internet Explorer and Outlook Express. Gigabytes recommends Firefox and Thunderbird
4. P2P File-sharing	Creates a security hole through a firewall, spyware, virus risk.	You should seek out sites that do not require additional software to be downloaded on your computer.
7. Paltalk	Frequent and persistent system problems, unreliable uninstall, incompatibility with other programs.	Web Applets, MSN Messenger or Yahoo. Try not to use multiple chat programs at the same time.
10. Norton Antivirus	Doesn't work, unreliable install and uninstall, frequently misses viruses even after update.	ANYTHING is better than Norton. PC-Cillin is probably the top anti-virus in the world at this time and highly recommended by Gigabytes. Others can be found on our Internet Security CD.
11. Norton Crashguard	Doesn't work, unreliable install and uninstall, Frequent and persistent system problems, crashes more frequently than it saves, unnecessary program.	If you keep Windows clean, and you stay away from blacklisted software, you will see that your system will not crash anywhere near as much.
12. Norton Systemworks	Frequent and persistent system problems, crashes more frequently than it saves, incorrect or misleading advice given, unnecessary program.	Most of the programs contained within System Works are already installed on your PC in Windows and they do just as good a job as their Norton counterparts.
13. Bonzi Buddy	Frequent and persistent system problems Spyware.	None
14. ICQ (all versions)	Frequent and persistent system problems, Creates a security hole through a firewall, virus risk.	Gaim, Web Applets, MSN Messenger or Yahoo. Try not to use multiple chat programs at the same time.
16. All RAM Modifiers, defraggers	Frequent and persistent system problems, crashes more frequently than it works, incorrect or misleading advice given, unnecessary program.	None
17. Window Washer (and all similar programs)	Frequent and persistent system problems, crashes more frequently than it works, incorrect or misleading advice given, unnecessary program.	Windows System Cleanup
18. Adult or pornographic related programs.	Frequent and persistent system problems, crashes more frequently than it works, incorrect or misleading advice given, unnecessary, creates a security hole through a firewall, gross amounts of spyware and malware, high virus risk, high hacker risk, potential terrorist threat, potential identity theft risk.	Stop Surfing Porn.
19. Oil Change (and similar programs)	Frequent and persistent system problems, crashes more frequently than it works, incorrect or misleading advice given, unnecessary program.	Windows System Cleanup
20. Real One Player	Frequent and persistent system problems.	Real Player from Gigabytes Sound and Video CD or Internet CD
21. Yahoo Companion	Frequent and persistent system problems, spyware.	Web Applets, MSN Messenger or Yahoo messenger by itself. Try not to use multiple chat programs at the same time.
22. IRC or mIRC chat	Virus and security risk.	Web Applets, MSN Messenger or Yahoo. Try not to use multiple chat programs at the same time.
23. Special search applets, smiley, walpaper, screen saver searches	Rampant problem with spyware, viruses, and identity theft.	You put yourself at risk each time you search for "pretty stuff" for your computer. Don't do it.